



**Georgia Department
of Human Services**

Division of Aging Services

GANE App

An overview of the Georgia Abuse Neglect Exploitation (GANE) App

Forensic Special Initiatives Unit (FSIU)

Georgia Abuse Neglect Exploitation App

The GANE App was developed through a collaboration between the Georgia Department of Human Services Division of Aging Services, the Georgia Chapter of the Alzheimer's Association, and the GBI to provide law enforcement and other professionals a resource when responding to the abuse of vulnerable and at-risk adults



Division of Aging Services
Georgia Department of Human Services

alzheimer's 
association®



Georgia Abuse Neglect Exploitation (GANE) App

- Law enforcement/Adult Protective Services frequently encounter situations where someone appears to have been abused, neglected, or exploited
- Where persons with diminished cognitive capacity appear to be wandering and/or lost
- When a vulnerable adult is deemed to be unsafe, e.g. removed from an unlicensed personal care home/caregiver is arrested



GANE App

- Options available to place them temporarily to ensure their safety are limited
- Situations often occur in the middle of the night
- Law enforcement/professionals need quick access to information, screening tools, and resources



Features of the GANE App

- Social service, regulatory and other agencies contact information to report suspected abuse
- Resource agencies contact information
- Georgia laws relating to abuse, neglect, and exploitation



Features of the GANE App (cont.)

- Screening for cognitive functioning
- Screening for determining abuse, neglect, and exploitation
- Screening for financial capacity*
- Emergency placement places using TERF (temporary emergency respite fund)*

*Restricted to law enforcement and Adult Protective Services

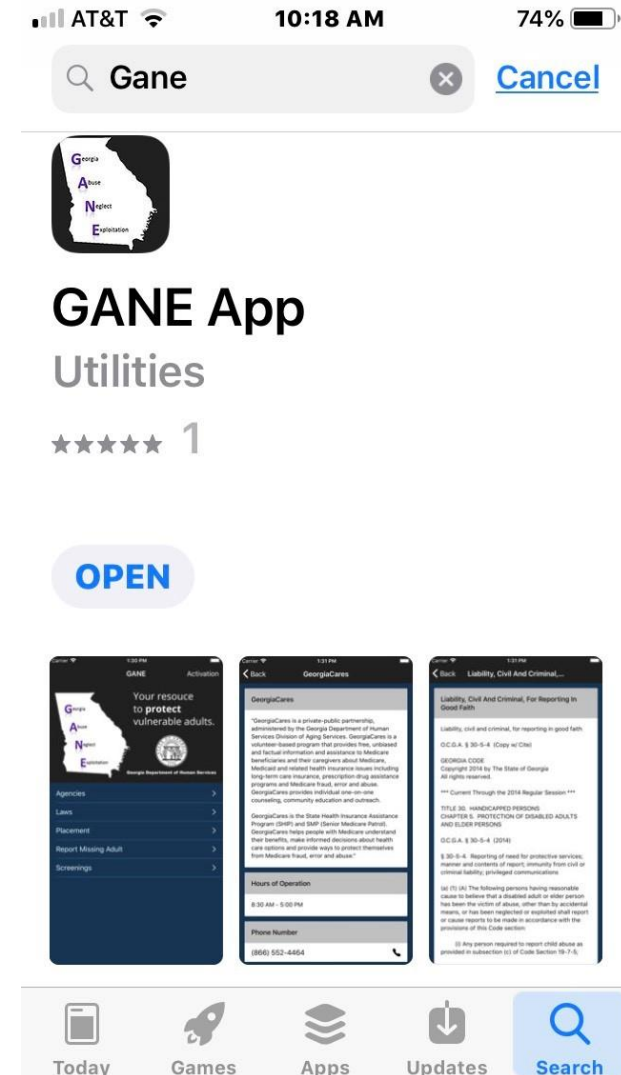
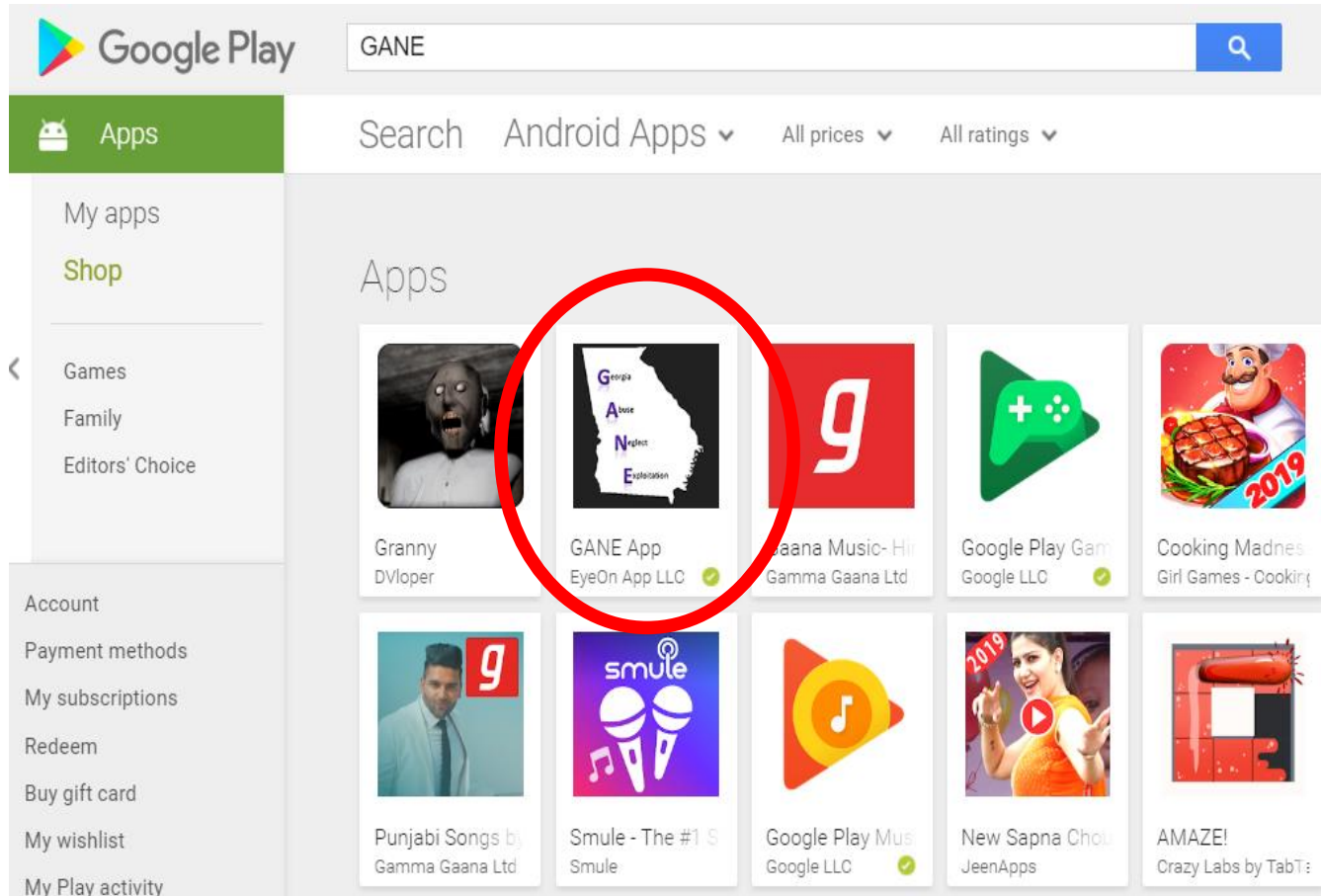


Download the GANE App

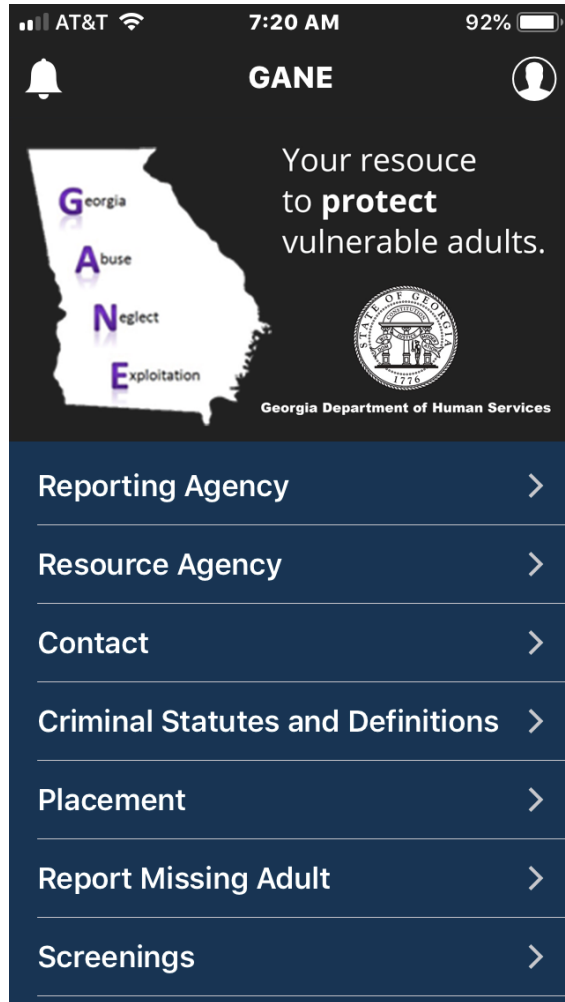
- Available for Android and iOS phones
- The GANE App is free to download and use
- An activation code is required to access the special features available only to Law Enforcement and Adult Protective Services employees



Search for: Georgia abuse neglect exploitation



GANE App Home Page



Tap here and to enter the activation code *****

and the user role, either law enforcement or Adult Protective Services

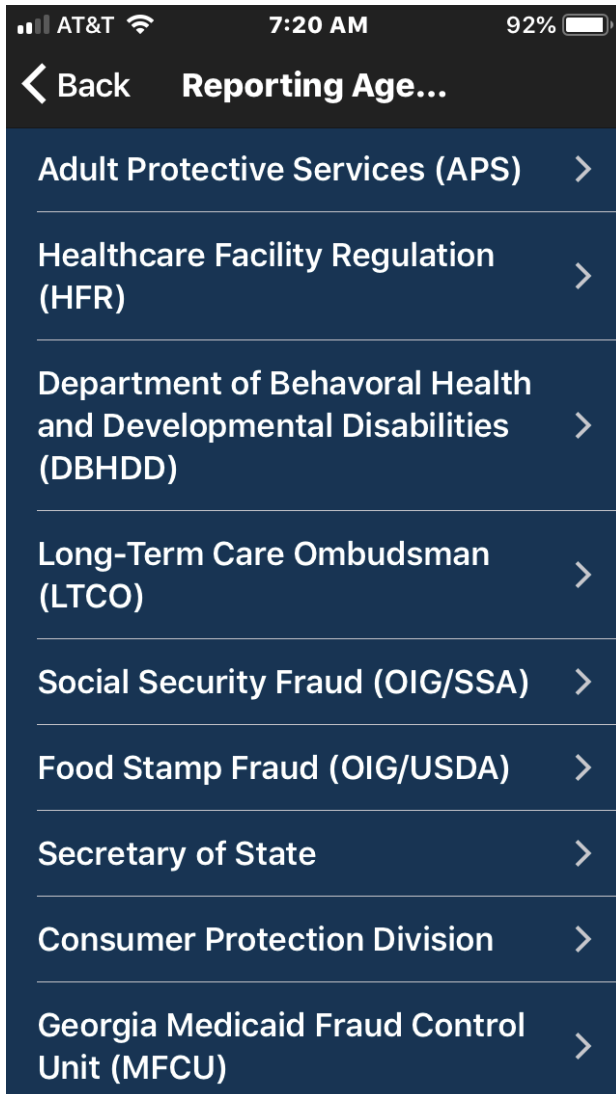
The activation code is **only for** Law enforcement and Adult Protective Services

No activation code is required to use the public version of the GANE App

To obtain an activation code send an email to: david.blake@dhs.ga.gov or anna.thomas1@dhs.ga.gov



Reporting Agency Tab



The Reporting Agency Tab menu contains a list of social service and regulatory agencies to report suspected abuse, neglect, and exploitation of an at-risk adult

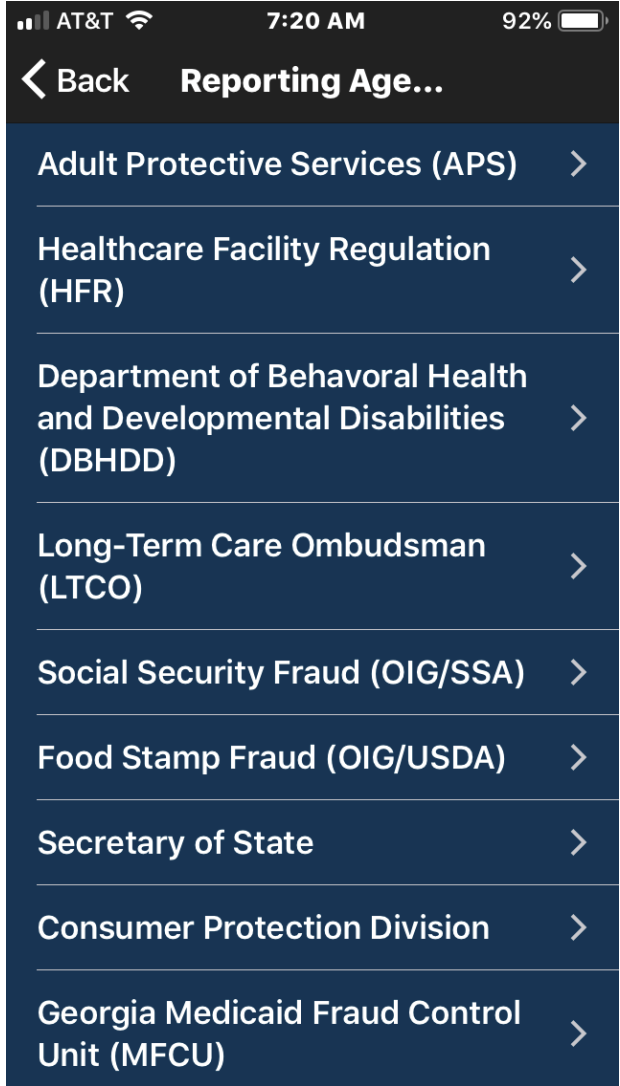
O.C.G.A. § 30-5-4 requires mandated reporting to both social services, regulatory agencies and law enforcement



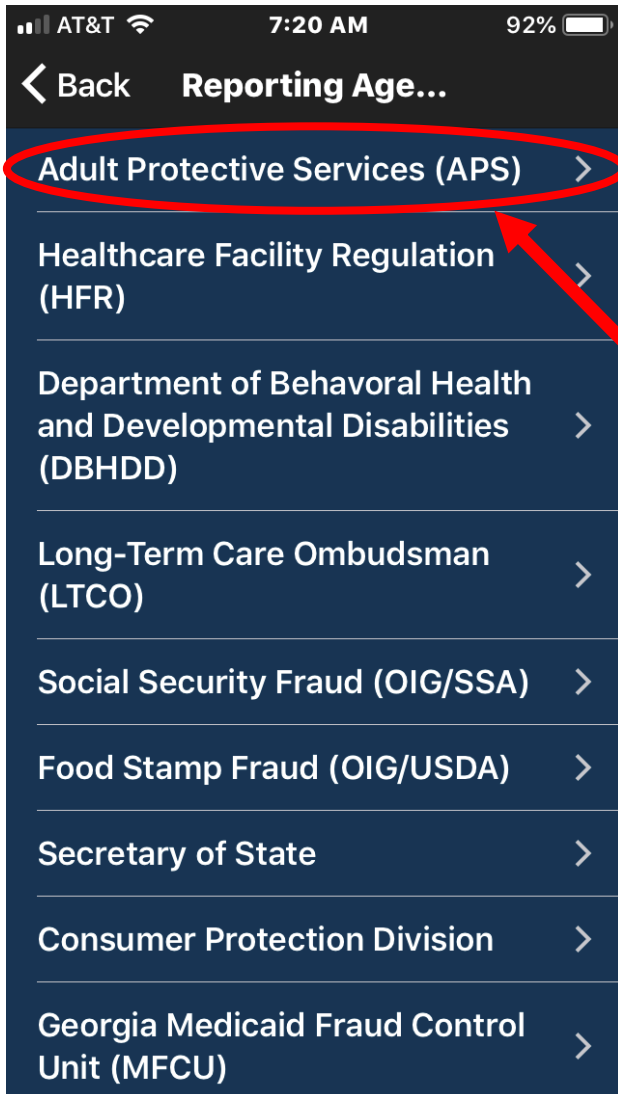
Reporting Agency Tab



Clicking on the
“Reporting Agency” Tab
will open the
Reporting Agencies
menu



Mandated reporting – In the community

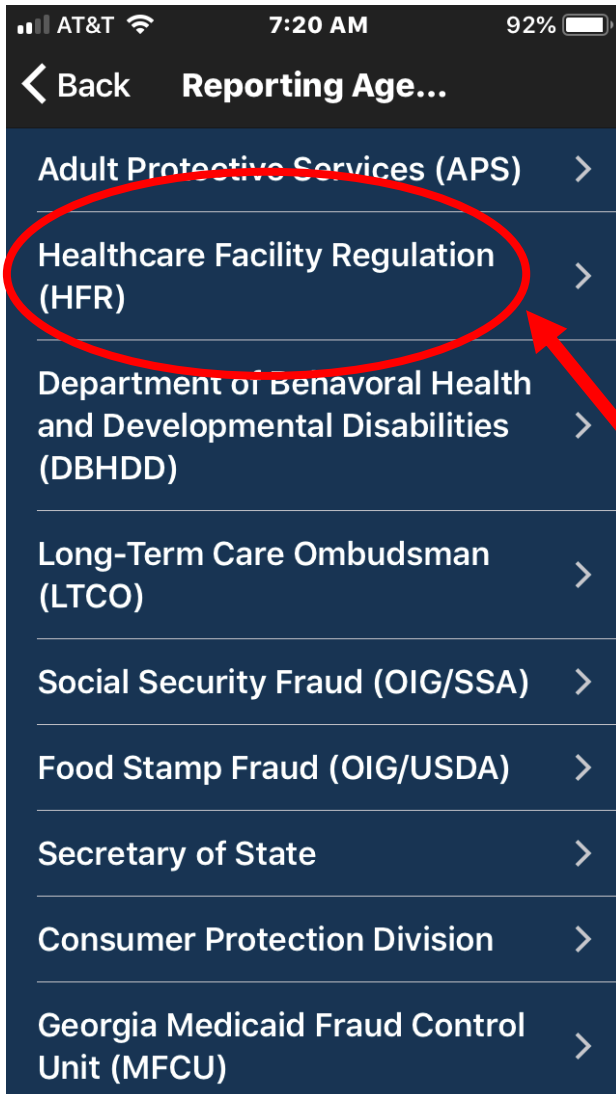


O.C.G.A. § 30-5-4 requires mandated reporting to both social services/regulatory agencies and law enforcement

To report suspect abuse in a home/community setting the agencies to contact would be Adult Protective Services and law enforcement



Mandated reporting – In a facility



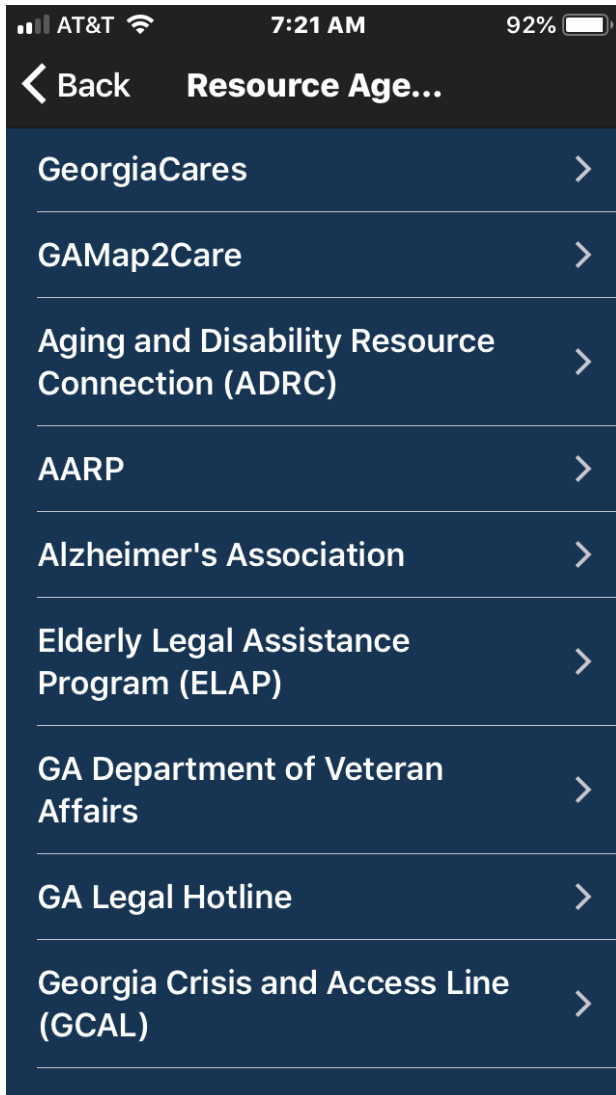
O.C.G.A. § 30-5-4 requires mandated reporting to both social services/regulatory agencies and law enforcement

To report suspect abuse in a facility setting (personal care home, nursing home, etc.) the agencies to contact would be

Healthcare Facility Regulation and law enforcement



Resource Agency Tab



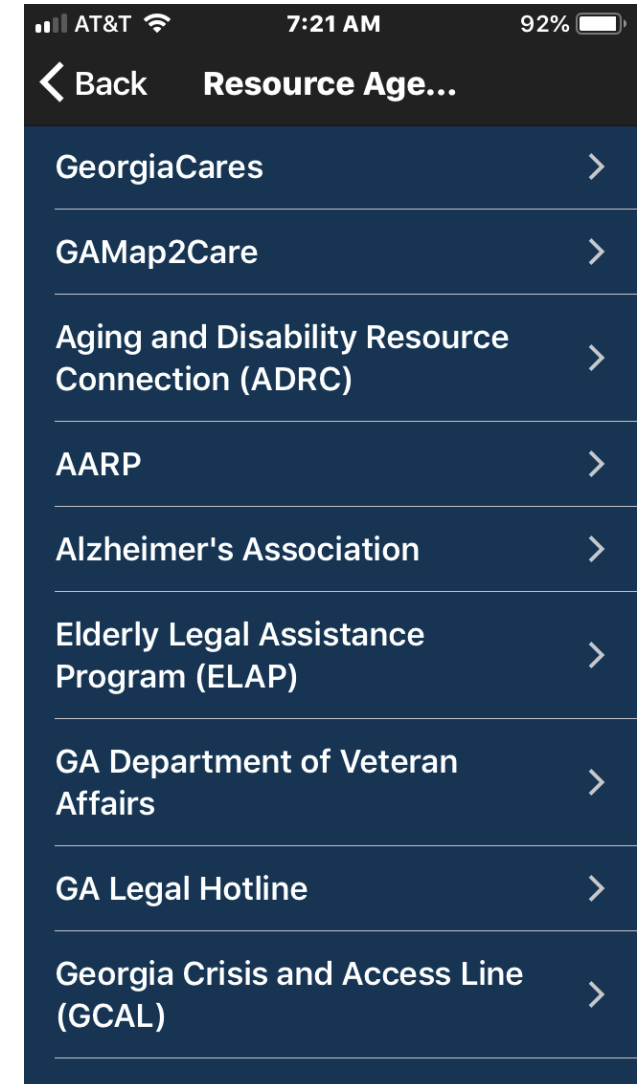
The Resource Agency Tab menu contains a list of different resource agencies and contact information that may be useful to the vulnerable/at-risk adult



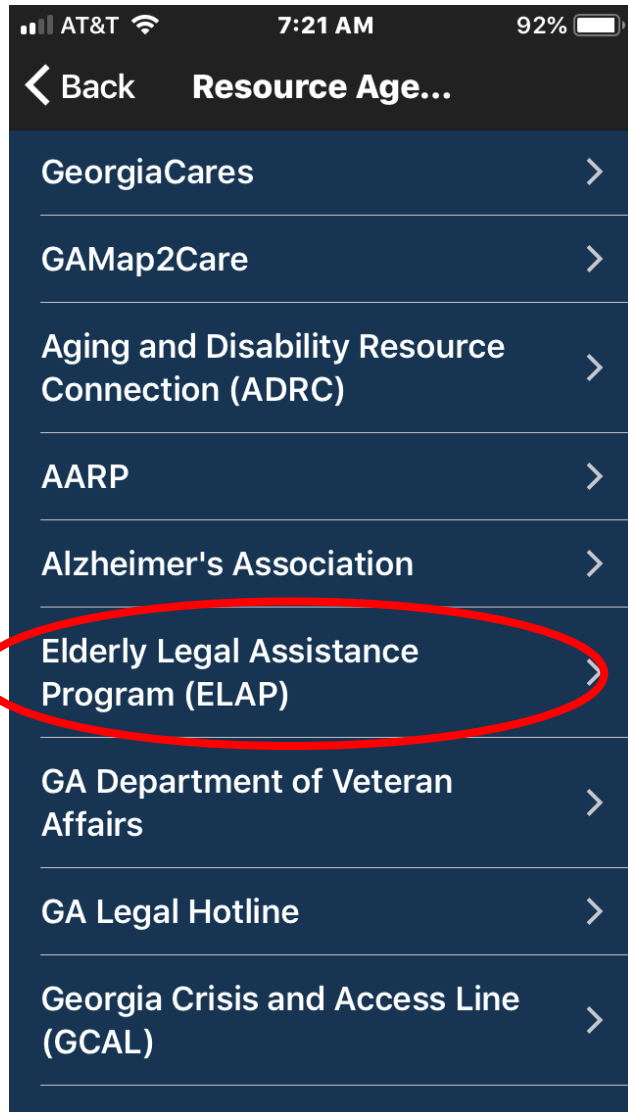
Resource Agency Tab



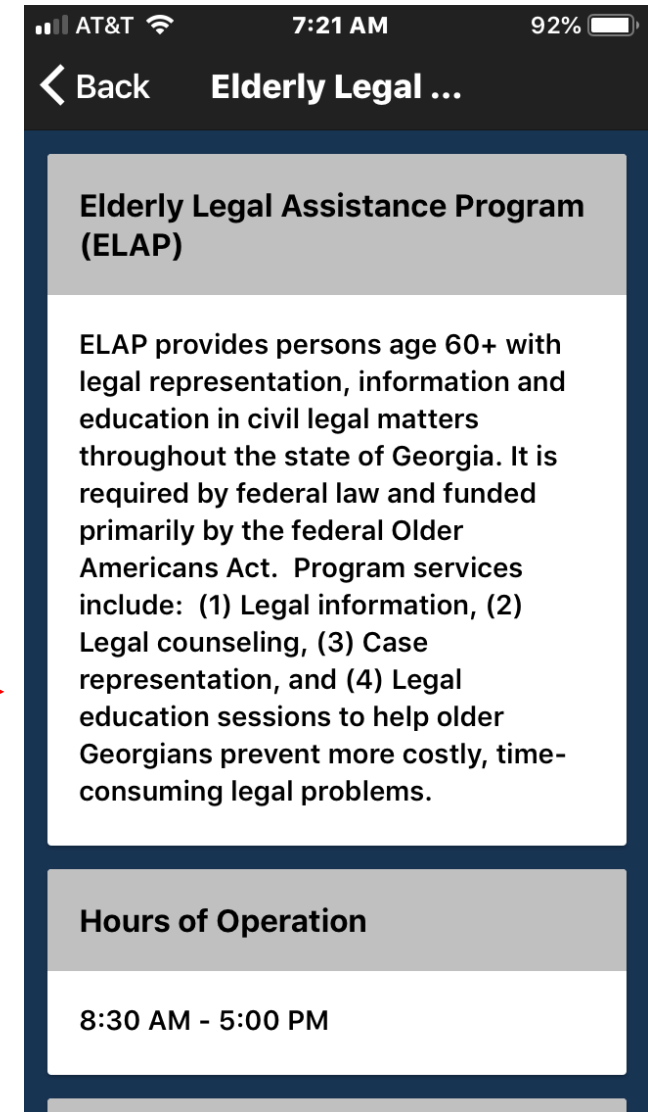
Clicking on the
“Resource Agency” Tab
will open the
Resources Agencies
menu



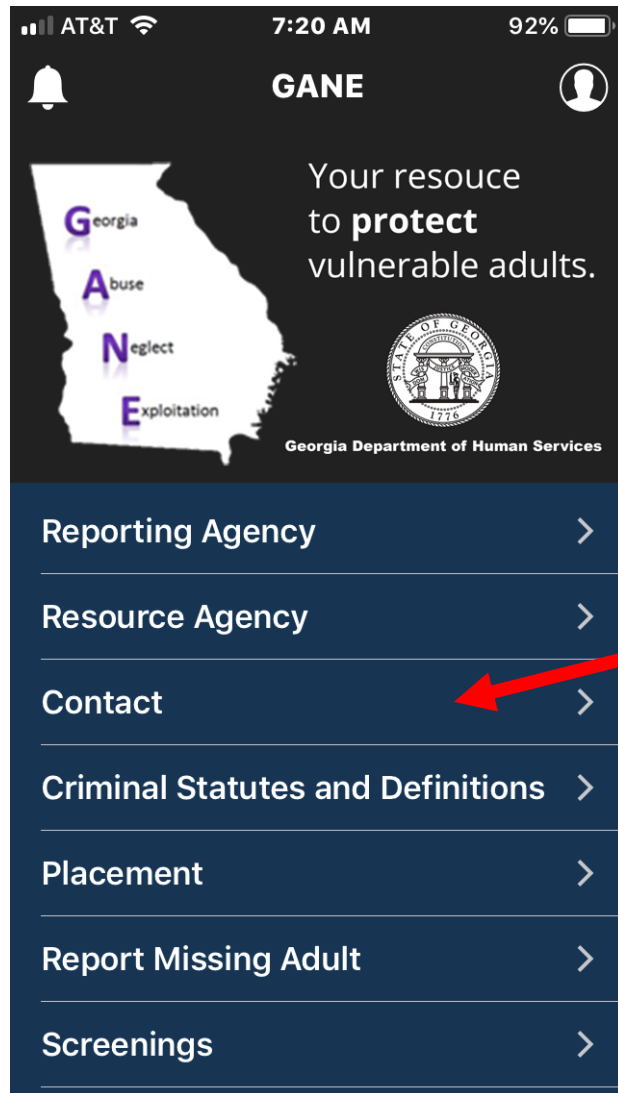
Resource Agency Tab (cont.)



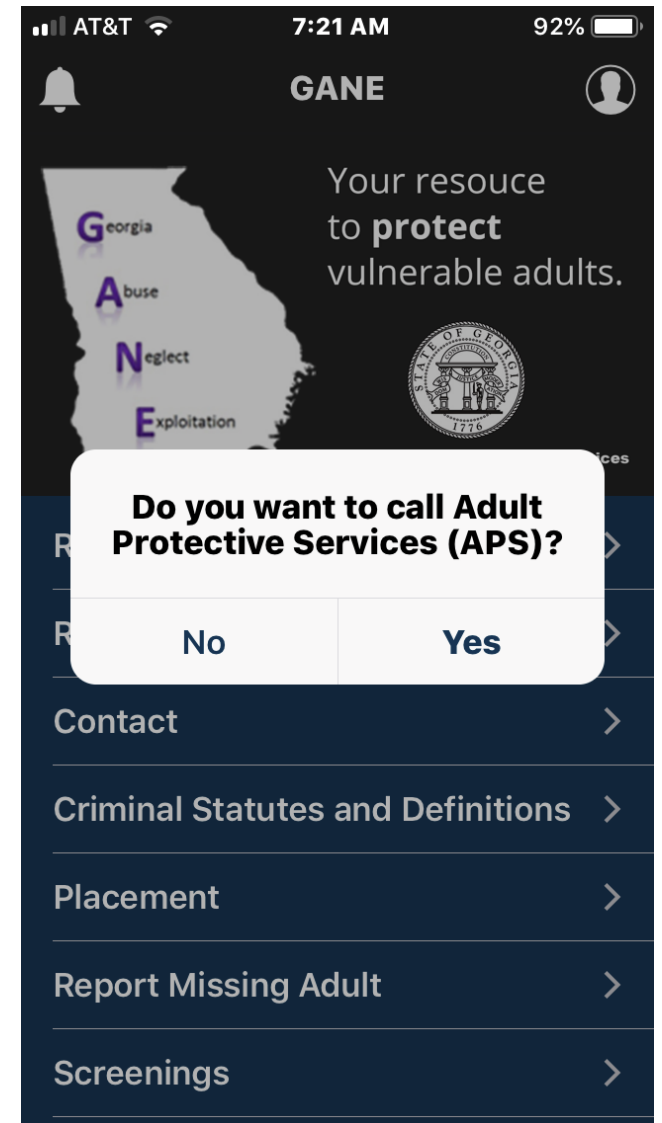
Tapping on the agency name
opens a new page that
describes
the agency, provides an
overview of services, and
contact information



Contact Tab

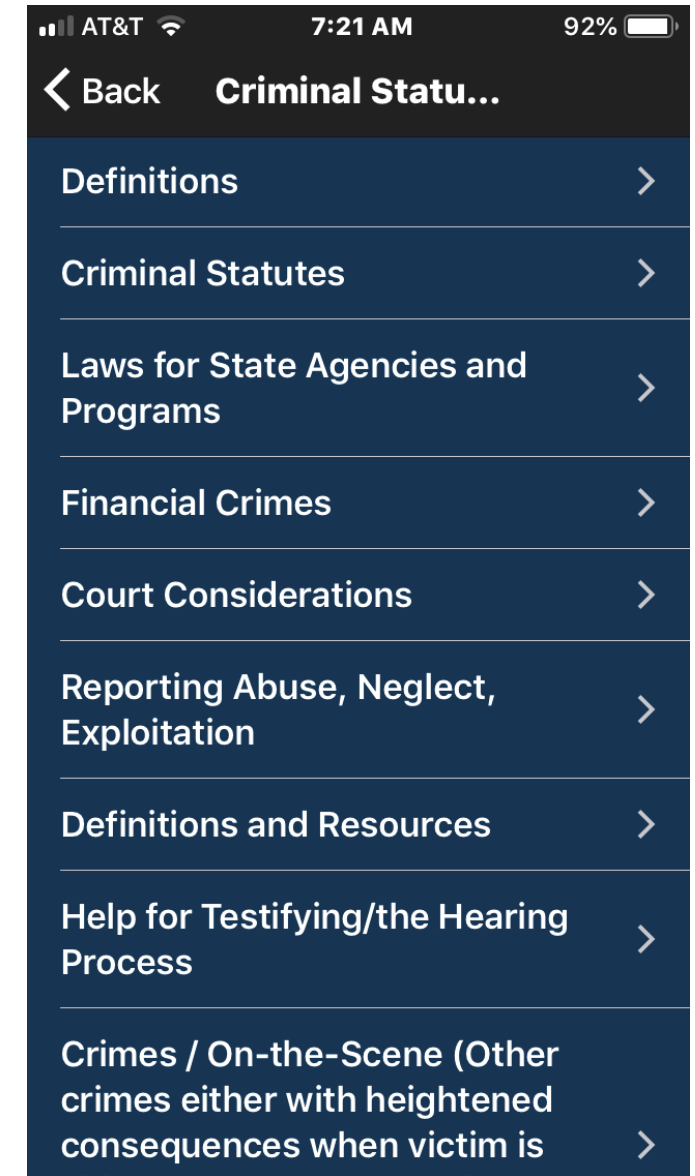
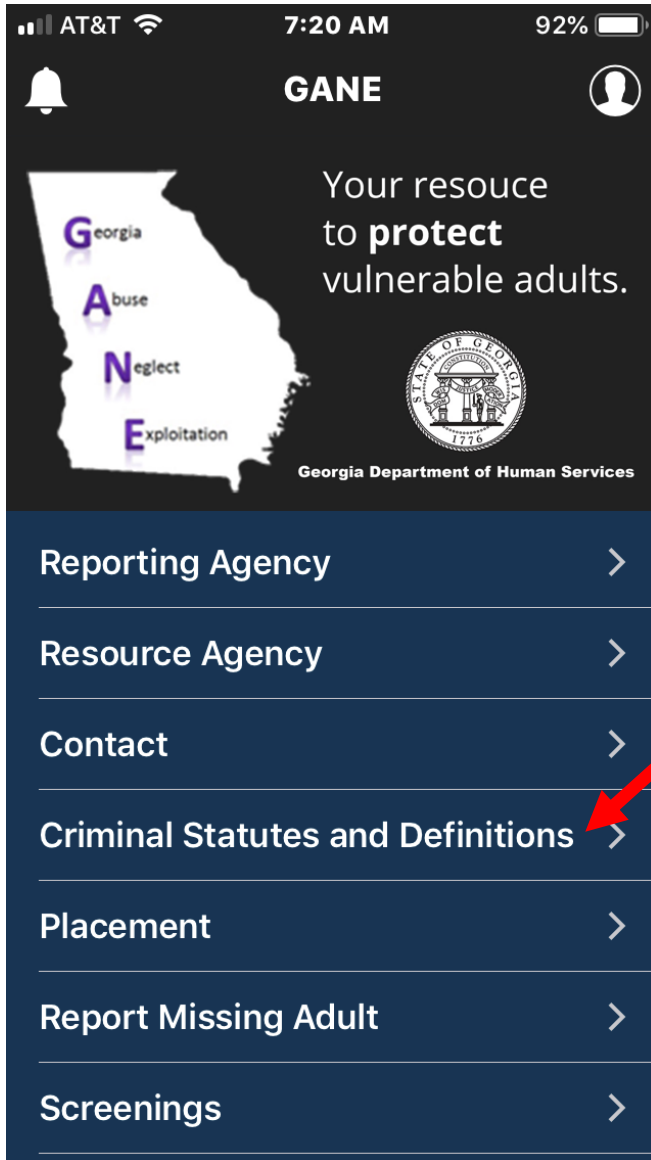


Tapping on the “Contact” Tab will
place a call to
Adult Protect Services

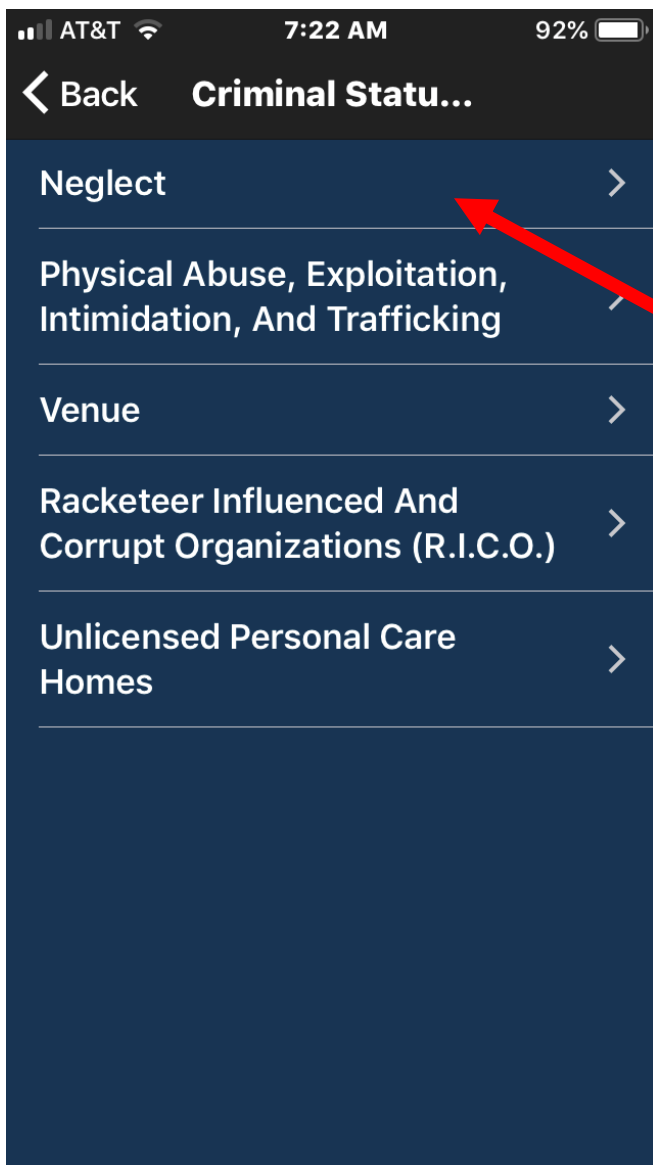


Criminal Statutes and Definitions Tab

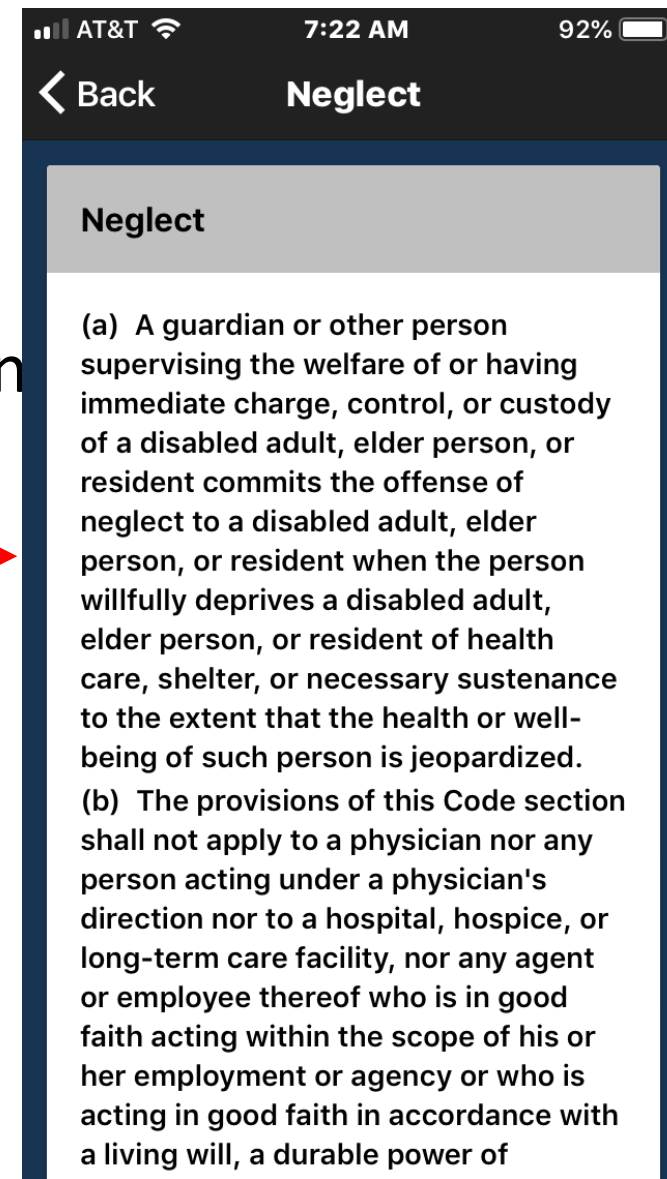
The Criminal Statutes and Definitions tab provides a list of crimes specifically related to at-risk adults and identifies crimes with enhanced penalties

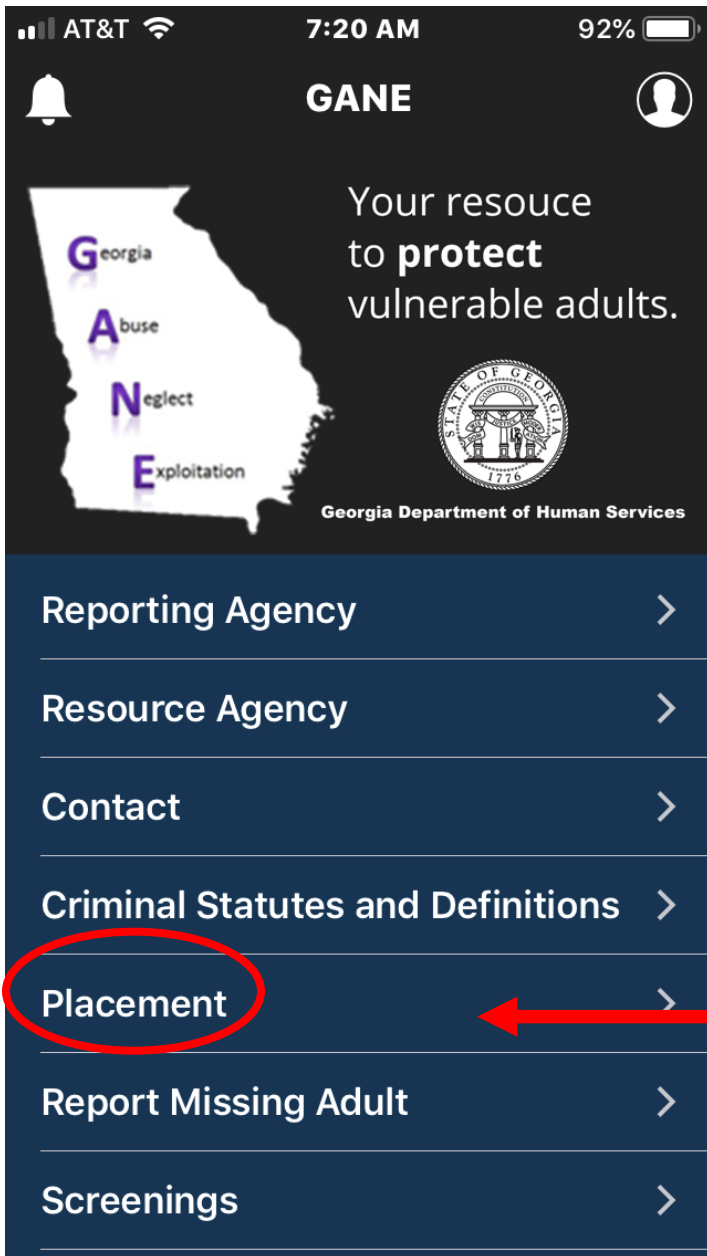


Criminal Statutes and Definitions Tab (cont.)



Tapping on specific laws will open a copy of that O.C.G.A. § code section →

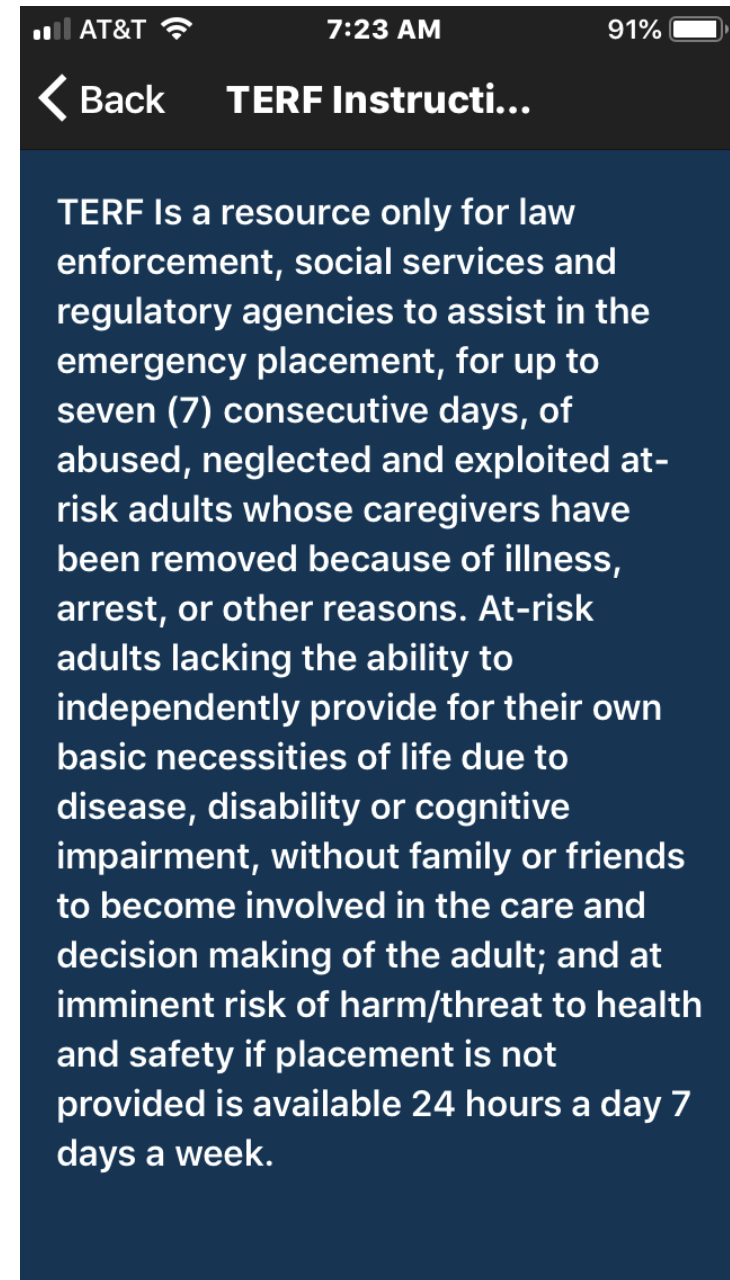




Placement Tab

Tapping on the Placement Tab provides the criteria for using the TERF* program and allows the user to call TERF directly from the app

*TERF is only available to Law Enforcement, Adult Protective Services, and Healthcare Facility Regulation Division



Temporary Emergency Respite Funds (TERF)

- Is a resource only for law enforcement, social services and regulatory agencies to assist in the emergency placement, for up to seven (7) consecutive days, of abused, neglected and exploited at-risk adults whose caregivers have been removed because of illness, arrest, or other reasons
- TERF is available **24** hours a day **7** days a week



TERF

- TERF is not intended to resolve issues of chronic homelessness and/or issues of cognitive impairment due to use of alcohol or narcotics
- Mental health crises should be addressed through the Department of Behavioral Health and Developmental Disabilities



TERF requirements

- At-risk adults lacking the ability to independently provide for their own basic necessities of life due to disease, disability or cognitive impairment
- Without family or friends to become involved in the care and decision making of the adult; and at imminent risk of harm/threat to health and safety if placement is not provided

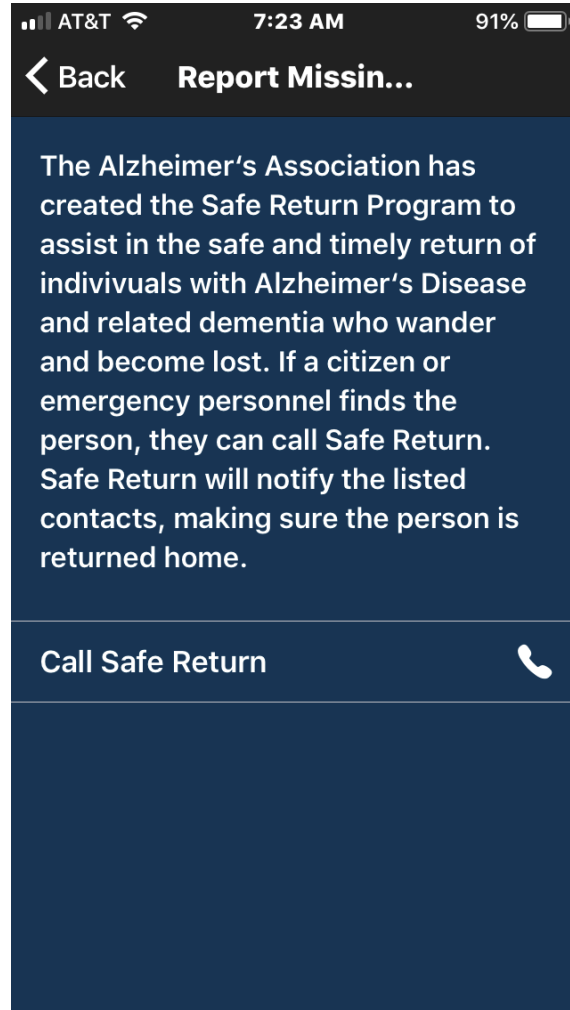


Emergency medical & psychiatric

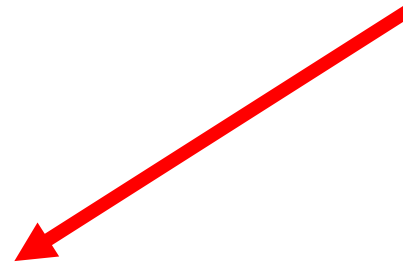
- Any adult who needs emergency medical or psychiatric treatment should not be processed for TERF placement, calling emergency responders or transporting to the Emergency Room is appropriate in that circumstance
- “**Total care**” adults will not qualify for personal care home placement

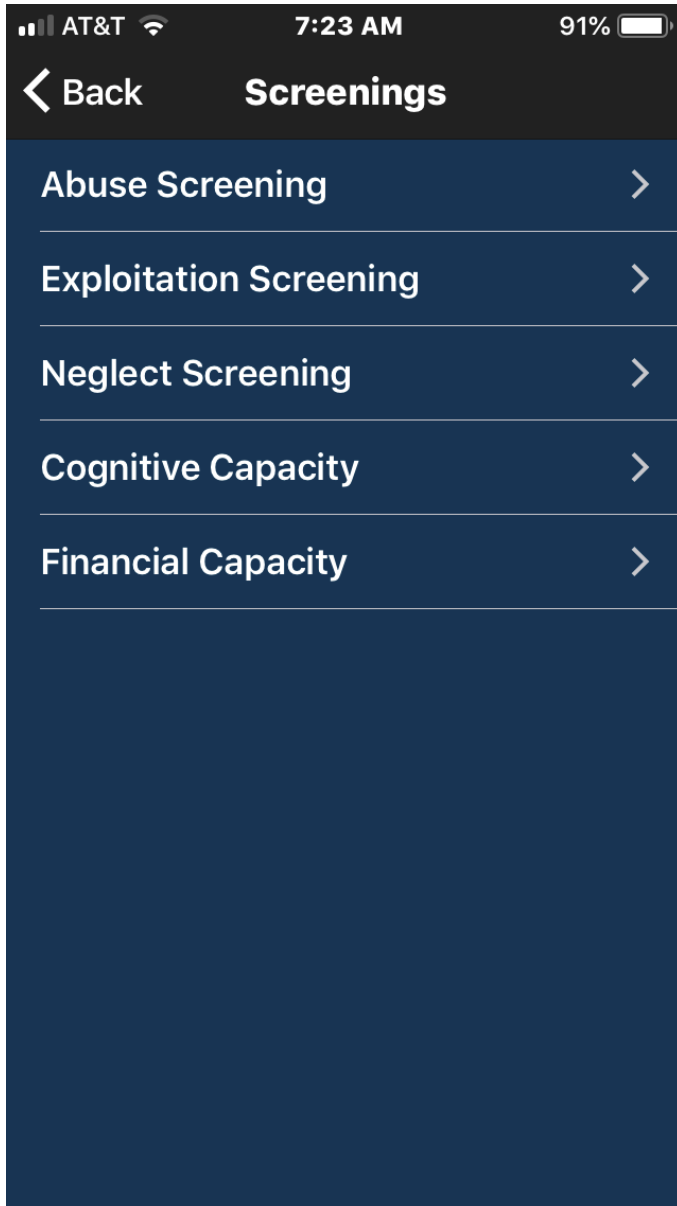


Report Missing Adult Tab



Tapping on this tab allows for the initiation of a Safe Return Program directly through the GANE App





Screenings Tab

Each Tab under the Screening Tab opens to screening forms

The GANE App processes the answers and makes a determination as to whether or not the case should be referred to the appropriate state agency

A screenshot of a mobile app interface. At the top, the status bar shows 'AT&T', signal strength, Wi-Fi, time '7:23 AM', and battery '91%'. Below the status bar is a dark header with a back arrow and the text 'Abuse Screeni...'. The main content area has a dark blue background with white text. It starts with a definition: 'Abuse means willful infliction of physical pain, physical injury, sexual abuse, mental anguish, unreasonable confinement, or the willful deprivation of essential services to a vulnerable adult.' Below this is a section titled 'Check if answer is YES'. It contains four questions, each with a radio button: 'Has anyone hit you?', 'Have you been given medicine that made you tired or sleepy?', 'Has someone locked you up, or confined you against your will?', and 'Has someone tried to manipulate, control, or scare you?'. The bottom of the screen shows the start of another question: 'Has anyone taken things...

44% 5:04 PM

← Cognitive Capacity

Please recite the following script, and upon asking questions, please check the questions the victim answers incorrectly

Hello. My name is Officer --SAY YOUR NAME--. Can you say my name? It is very important that you remember my name. Now I am going to ask you a few questions.

Check if INCORRECTLY answered

Can you tell me what time of day it is? ☐

Can you tell me where we are? ☐

What was my name? ☐

76% 12:39 PM

← Neglect Screening

Neglect is the absence or omission of essential services to the degree that it harms or threatens with harm the physical or emotional health of a vulnerable adult.

Check if answer is YES

Does the adult have poor personal hygiene as evidenced by a noticeable odor, long and dirty fingernails, lice, or other parasites, and etc.? ☐

Have signs and symptoms of disease or injury been ignored or left untreated? ☐

Does the adult lack needed medication or medical

45% 5:04 PM

← Abuse Screening

Abuse means willful infliction of physical pain, physical injury, sexual abuse, mental anguish, unreasonable confinement, or the willful deprivation of essential services to a vulnerable adult.

Check if answer is YES

Has anyone hit you? ☐

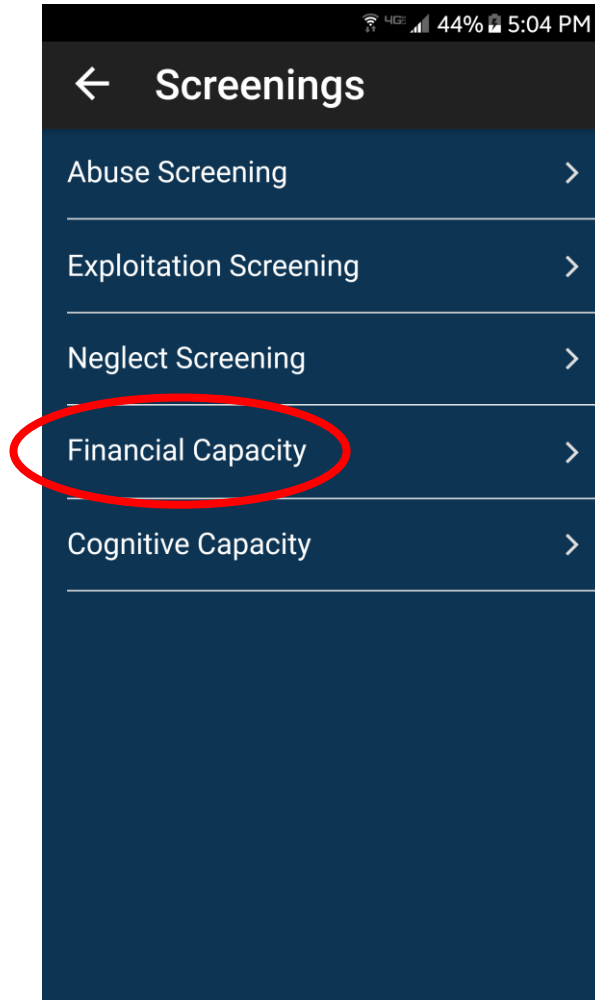
Have you been given medicine that made you tired or sleepy? ☐

Has someone locked you up, or confined you against your will? ☐

Has someone tried to manipulate, control, or scare

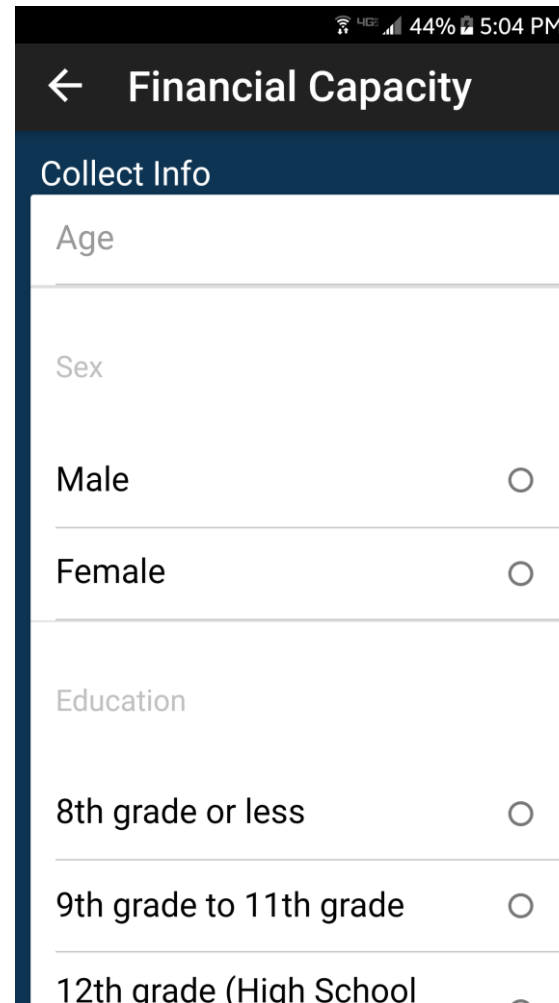


Financial Capacity Module (law enforcement/APS only)



← Screenings

- Abuse Screening >
- Exploitation Screening >
- Neglect Screening >
- Financial Capacity >**
- Cognitive Capacity >



← Financial Capacity

Collect Info

Age

Sex

Male ☐

Female ☐

Education

8th grade or less ☐

9th grade to 11th grade ☐

12th grade (High School) ☐

The Financial Capacity Module will allow law enforcement /APS identify persons at risk for diminished financial capacity (DFC) and/or financial exploitation (FE). Identified persons will then be referred for an expanded DFC/FE assessment using the UAB Brief Financial Capacity Screening (BFCS) tools.



Financial Capacity Module

Financial Capacity

American American

American Indian

Ask the person:
"How many nickels in a \$1 bill?"

Answer: 20

Allow the person up to 20 seconds to respond.

How was the question answered?

INCORRECT CORRECT

Lives with Others

SUBMIT

A series of questions are asked of the client

The client is allowed up to 20 seconds to respond

The user enters either
"Incorrect"
or
"Correct"

Financial Capacity

American American

American Indian

Ask person:
"Over the past six months, have you had any problems with people trying to take or spend your money without your permission?"

Allow the person up to 60

NO YES

Lives with Others

SUBMIT



Financial Capacity Module (cont.)

After the series of questions are completed the Financial Capacity Module evaluates whether or not a referral for an expanded DFC/FE assessment recommended is needed



GANE App - Contact information

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