

DIVISION OF FAMILY AND CHILDREN SERVICES RELATED 1-800 NUMBERS

<u>PROGRAM</u>	<u>TOLL FREE NUMBER</u>	<u>SERVICES</u>
Right from the Start (RSM) Medicaid	1-800-809-7276	Caller can request an RSM or Georgia Partnership for Caring application, get contact information for the nearest Medicaid Eligibility Specialist, and inquire about PeachCare For Kids and Women's Health Medicaid.
Federal and State Tax Offset	1-800-669-6334	Information Line for TANF and Food Stamp Program Claims.
Electronic Benefits Transfer (EBT)	1-888-421-3281	Customer can report a lost or stolen EBT card; customer can obtain his/her Personal Identification Number (PIN) if forgotten.
Personal Advocates	1-800-869-1150	Handle complaints and inquiries related to TANF, Food Stamps, Medicaid and Child Care.
Bright From the Start: Ga. Dept. of Early Care And Learning	1-888-442-7735	Provides information on Child Care Licensing, Georgia's Pre-K Program, federal Child and Adult Care Food Program, Head Start Collaboration, and the Standards of Care Program.
Smart Start Georgia	1-877-782-7842	Provides information about the components of the Smart Start Georgia Initiative (i.e. INCENTIVES, SCHOLARSHIPS, Training and Technical Assistance programs, and Tiered Reimbursement) for early care and education professionals and child care providers.

<u>PROGRAM</u>	<u>TOLL FREE NUMBER</u>	<u>SERVICES</u>
MAXIMUS Or In Greater Atlanta area	1-877-755-6522 (404) 601-4222	Assists child care providers with questions related to web access for the automated Provider management and Payment system.
MAXIMUS Support Helpdesk	1-800-764-1017	Assists staff with problems related to accessing or completing applications on the MAXSTAR system.
Child Support Enforcement	1-800-227-7993 or (404) 463-8800 for local callers.	Assists callers with case and payment information.
Child Support Debit Card	1-800-656-1347 stolen, or non-	Customers can report lost, stolen or non-receipt of debit card.
Georgia Health Partnership (GHP)	1-866-211-0950	Medicaid card replacement, change GBHC provider, Medicaid information, Health Check information.
Georgia Cares (Aging)	1-800-669-8387	Information on the Medicare Drug Discount Card, and help with Medicare problems
Georgia Partnership For Caring Foundation (GPCF)	1-800-982-4723	Refers to volunteer medical providers for free or sliding scale services, including pharmacies, specialists and general practitioners.
Non Emergency Transportation (DMA/GHP)	North-Logisticare 1-800-807-5030	See Section 2935 in the Medicaid Manual for counties services... provides non-emergency medical transportation for recipients of Medicaid.
	Central – Logisticare 1-888-224-7981	
	East – Logisticare 1-888-224-7988	
	Southwest Logisticare 1-888-224-7985	

<u>PROGRAM</u>	<u>TOLL FREE NUMBER</u>	<u>SERVICES</u>
Long Term Care	1-888-454-5826	Rights of long term care residents, resolves problems/ complaints, etc. See Section 2937 of the Medicaid Manual for local numbers.
Medicare (SSA)	1-800-MEDICARE	Obtain enrollment forms for and information on Medicare prescription discount cards.
Family Violence	1-800-33HAVEN 1-800-334-2836	Statewide crisis line for domestic violence
Prevent Child Abuse Georgia Hotline	1-800-CHILDREN	Provides information, referrals, and support for parents, survivors of abuse, professionals, community members, children, adolescents, families and educators.
Adoptions/Foster Care	1-877-210-KIDS	Information/inquiry for those interested in becoming foster or adoptive parents.
Georgia Center for Resources and Support	1-866-A-PARENT	Resources and supportive services for foster and adoptive parents.
My Turn Now	1-800-603-1322	Information on children available for adoption.
Adoption Reunion Registry	1-888-328-0055	Services to birth parents, adopted persons, adoptive parents and siblings who are affected by adoptions finalized in Georgia.
Adult Protective Services (APS)	1-888-774-0152 (404) 657-5250 in Metro Atlanta local calling area	Make reports of abuse, neglect or exploitation of disabled adults or elder person who are not residents of nursing or personal care homes. This is APS Centralized Intake for the DHR Division of Aging Services. For APS emergencies see next listing.

PROGRAM

TOLL FREE NUMBER

SERVICES

Adult Protective Service
Emergencies

Call 911

For calls that are emergency situations.

Adult Protective Services
Report to Office of Regulatory
Services

1-800-878-6442 or
(404) 657-5728 in Metro
Atlanta local calling area.

Make reports of abuse, neglect
or exploitation of disabled
adults or elder persons **who
live in a nursing or personal
care home.**

OR

Adult Protective Services
Report to Long Term
Care Ombudsman Program

1-888-454-5826

Make reports of abuse, neglect
or exploitation of disabled
adults or elder persons **who
live in a nursing or personal
care home.**