



TO REPORT SUSPECTED ABUSE OF DISABLED ADULTS & ELDER PERSONS

In a community setting

Call the Adult Protective Services Central Intake line at 866-552-4464 and choose Option 3.

In a long-term care facility or residence

Call Healthcare Facility Regulation at 404-657-5728 or toll-free at 800-878-6442.

In any setting

For immediate, serious risk, call 911. For nonemergencies, report suspected abuse to your local law enforcement agency.

For residents of a facility who need an advocate

Call the Long-Term Care Ombudsman at 866-552-4464. Choose Option 5.

OTHER HELPFUL SERVICES

Free of charge regardless of income

Georgia SHIP

866-552-4464, Option 4 | ship.georgia.gov

The State Health Insurance Assistance Program (SHIP) provides free and unbiased health insurance counseling to Medicare beneficiaries, families, and caregivers. Medicare counseling is provided to help individuals understand their benefits and make informed decisions about their coverage.

Georgia Senior Legal Aid hotline service

404-657-9915

Outside Metro Atlanta: 888-257-9519

georgialegalaid.org/organization/georgia-senior-legal-hotline

Offers legal advice, brief services, self-help materials, and referrals to persons 60 and older, living anywhere in Georgia.

Elderly Legal Assistance Program

866-552-4464, Option 7

aging.georgia.gov/elderly-legal-assistance-program

Provides legal assistance for civil matters for people 60 and older.

Georgia Department of Behavioral Health and Developmental Disabilities

800-715-4225 | mygcal.com

Provides 24/7 mental health, substance abuse, and emergency services. For nonemergency mental health and addictive diseases services and nonemergency developmental disability services, call 888-785-6954.

Georgia Department of Law's Consumer Protection Unit

404-651-8600

Outside metro Atlanta 800-869-1123

ocp.ga.gov

Enforces the Fair Business Practices Act and other consumer protection laws. The unit works to prosecute crimes related to telemarketing, home-construction and home-repair fraud, identity theft, and internet fraud.



Georgia Department of Human Services

Division of Aging Services

ADULT PROTECTIVE SERVICES



Learn how to recognize the signs of abuse, neglect, and exploitation of Georgia's vulnerable adults, and how to report it

aging.ga.gov



DOWNLOAD THE GANE APP

Download the free Georgia Abuse, Neglect and Exploitation (GANE) app for additional information and resources related to vulnerable adult abuse.

Access resources, find placement options, use easy screening tools and report abuse straight from your phone.

The app is available on all platforms. Simply go to your app store and search "eyeon GANE."

FORMS OF ABUSE

Physical abuse

Physical abuse is using physical force to coerce or to inflict bodily harm. It often, but not always, causes physical discomfort, pain, or injury. It may include the willful deprivation of essential needs, such as medical care, food, or water.

Sexual abuse

Sexual abuse refers to any kind of sexual behavior directed toward an at-risk adult without the person's full knowledge and consent. A spouse, partner, family member, or other trusted person can perpetrate sexual abuse.

Emotional abuse

Emotional abuse includes using tactics such as harassment, insults, intimidation, isolation or threats that cause mental or emotional anguish. It diminishes the person's sense of identity, dignity and self-worth.

Visit aging.ga.gov for more information or to report suspected abuse, neglect, or exploitation.

Financial abuse or exploitation

Financial abuse or exploitation is described as improperly or illegally using a person's resources for the benefit of another person. Examples include using power of attorney to gain access to an adult's assets for personal gain, or using undue influence, false representation, and other means to gain access to an adult's government checks.

Neglect

Neglect occurs when a caregiver refuses or fails to provide essential needs (food, water, shelter, medical care, etc.) to the degree that it harms or threatens to harm an older and/or disabled adult.

Self-neglect

Self-neglect is defined as failing to perform essential self-care such as depriving oneself of necessities such as food, water, or medication. Consciously putting oneself in harm's way or being unable to handle needs of day-to-day living because of medical, mental health or other disabilities is self-neglect, but it is not a crime.

