




1. Are you satisfied with the help you get from the staff?

Response	Frequency	Percent	0	20	40	60	80	100
Yes	64	100.0%						
No	0	0.0%						
No answer/Doesn't matter	0	0.0%						



2. Do the staff and other consumers respect your privacy?

Response	Frequency	Percent	0	20	40	60	80	100
Yes	64	100.0%						
No	0	0.0%						
No answer/Doesn't matter	0	0.0%						




3. Do you feel that staff members listen to your requests?

Response	Frequency	Percent	0	20	40	60	80	100
Yes	64	100.0%						
No	0	0.0%						
No answer/Doesn't matter	0	0.0%						




4a. Does the ADH provide transportation for you?

Response	Frequency	Percent	0	20	40	60	80	100
Yes	28	43.8%						
No	36	56.3%						



4b. If yes to 4a, are you satisfied with the transportation schedule?

Response	Frequency	Percent	0	20	40	60	80	100
Yes	28	43.8%						
No	1	1.6%						
Does not provide transportation for consumer	35	54.7%						



5. Are you satisfied with the meals?

Response	Frequency	Percent	0	20	40	60	80	100
Yes	61	95.3%						
No	1	1.6%						
No answer/Doesn't matter	2	3.1%						


6a. Do you participate in the activities?

Response	Frequency	Percent	0	20	40	60	80	100
Yes	63	98.4%						
No	1	1.6%						


6b. Are you satisfied with the activities here?

Response	Frequency	Percent	0	20	40	60	80	100
Yes	63	98.4%						
No	0	0.0%						
Unable/unwilling to participate	1	1.6%						

7. Are you satisfied with this facility?

Response	Frequency	Percent	0	20	40	60	80	100
Yes	64	100.0%						
No	0	0.0%						
No answer/Doesn't matter	0	0.0%						

8. Do you feel safe here at the center?

Response	Frequency	Percent	0	20	40	60	80	100
Yes	64	100.0%						
No	0	0.0%						
No answer/Doesn't matter	0	0.0%						

**APPENDIX E - CCSP ADH Consumer Satisfaction Data 2008**